

# Abdulaziz Madkhali

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A motivated Health Informatics intern currently completing internship training, seeking to obtain the Certified Professional in Healthcare Quality (CPHQ) certification to further enhance professional competency in healthcare quality management, patient safety, and digital health transformation.

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## **Education**

Bachelor of Health Informatics  
Jazan University — Jazan, Saudi Arabia  
(2022 - 2025)

Achieved **GPA 4.51/5**, awarded **Second Class Honors**

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## **Experience**

Intern – Health Informatics Department  
Jazan University Hospital – Jazan, Saudi Arabia  
(October 5, 2025 – Present)

- Provided frontline technical support for the Hospital Information System (HIS) to clinical staff, resolving issues promptly to **minimize** workflow disruptions and ensure continuous patient care.
- Assisted in patient registration and service coordination within the hospital information system.
- Compiled and analyzed data to generate quality reports for Pharmacy and Laboratory Departments, contributing to performance monitoring and compliance audits.
- Contributed to the launch and implementation of the Patient Portal, enhancing patient access to digital health services.
- Collaborated with quality and IT teams to ensure compliance with hospital performance standards.

Intern – Health Informatics Department  
Primary Healthcare Center (Majar) – Jazan, Saudi Arabia

(July 6, 2025 – October 5, 2025)

- Assisted in patient registration and accurate EHR data entry.
- Managed outpatient and community health data for preventive care.

- Contributed to reporting and monitoring public health indicators.
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### **Courses and Certifications**

- Professional Classification - Health Informatics (Sept 2025)
  - Quality Improvement in Healthcare - Imperial College London (Nov 2025)
  - Medical Biller - AAPC (Aug 2025)
  - Medical Office Administration - Johns Hopkins University (Sept 2025)
  - Google Data Analytics Professional Certificate - Google (Oct 2025)
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### **Skills**

- **Healthcare Quality & Safety:** Quality Improvement, Patient Safety, Performance Indicators
- **Health Informatics & Data:** Data Analysis & Reporting, EHR/HIS Management, Data Visualization Microsoft Excel, Tableau, Power BI, SPSS, SQL
- **Digital Health:** Patient Portal Implementation, Digital Health Transformation