

AHMED ALANAZI

Computer Engineering & Quality Management

+966556509805

Siq5@hotmail.com

Riyadh, Saudi_Arabia

SUMMARY

A quality specialist and computer engineer specializing in implementing Total Quality Management (TQM) and ISO 9001 systems to improve operations and ensure compliance with international standards. I have experience in developing key performance indicators (KPIs), risk management, and continuous process improvement. I combine my technical background in computer engineering with quality management skills to drive operational excellence and ensure the quality of products and services

EXPERIENCE

Dataserve | Hail, Saudi Arabia

Computer Engineering | Jun. 2022 – Present

- Supported system testing and validation after deployment to ensure proper functionality
- Performed network and system tests in both lab and field environments
- Prepared test reports, documented issues, and assisted in system readiness for client delivery
- Provided technical support and resolved network and system issues efficiently and within deadlines
- Trained new engineers and guided them through tools, workflows, and daily responsibilities
- Develop and track key performance indicators (KPIs) to measure the performance of systems and networks
- Maintain Preparing quality reports and performance evaluations to provide recommendations for quality improvement

King Salman Specialist Hospital Hail, Saudi Arabia

Trainee | APR. 2021 – SEP. 2021

- Participated in CO-OP Program, Technical Support and Networks Department.

EDUCATION

University of Hail | Saudi Arabia

Master's Degree in Quality Engineering and Management July- 2025

Bachelor's degree in Computer Engineering DEC-2021

OTHER

Courses and Certificates:

- ISO 9001
- ISO 22301
- Project Management (PMP)
- Cyber Security Course
- Network Management

Technical Skills:

- Technical Support
- IoT Fundamentals
- Network Security
- Expert in MS office (Word - Excel - PowerPoint - Access)
- Effective communication
- Supervision of the work team
- Preparing report
-

Soft skills:

- Communication Skills
- KPI Develooment
- KPI Analysis and Reporting
- Team leadership
- Problem-solving
- Time Management
- Critical Thinking

Languages:

Arabic - English

CERTIFICATE AWARD TO:

Ahmad NUKhAYLAN ALanzi

In recognition of successful completion of the

ISO 9001

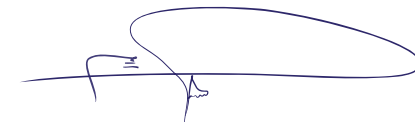
Date: 05/Mars/2024

Ahmed Elashry



Trainer Name

Abdulkarim BinMuharib



General Manager

CERTIFICATE AWARD TO:

Ahmad NUKhAYLAN ALanzi

In recognition of successful completion of the

ISO 22301

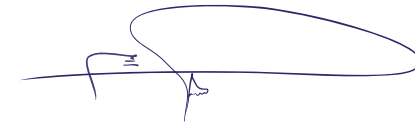
Date: 06/Mars/2024

Ahmed Elashry



Trainer Name

Abdulkarim BinMuharib



General Manager